# Remote Video Solutions

# A proactive security solution

Remote Video Solutions are a key component in the provision of security solutions to our clients and take video surveillance one step further by generating an immediate response and preventing incidents from becoming issues. Technology and people are optimized to form a stronger, cost-efficient and proactive force to protect businesses and people.

## Which are the components?

Security cameras + Video analytics + Remote services

+

Security officers
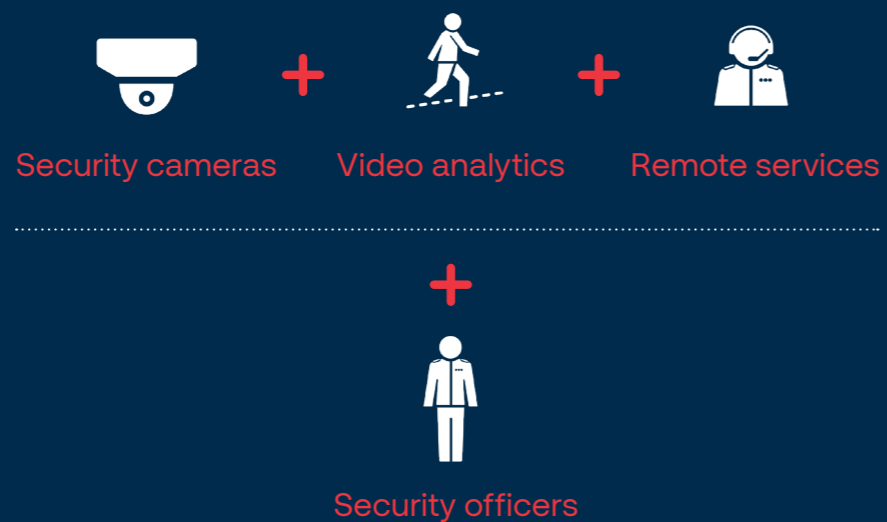
## How does it work?

**1** The network of cameras and other sensors is connected to the Securitas Operations Centre (SOC).

**2** Potential threats are identified by cameras and then automatically analysed based on predefined criteria.

**3** When necessary, an operator within the SOC is alerted and takes immediate action to manage the threat.

"With technology and the advance of connected devices, intelligent and connected security solutions are a real game-changer for our clients. Today's security solutions go beyond providing peace of mind, to providing significant and enhanced value to our clients' security operations and to their business as a whole."

# Deter, detect, delay, and respond remote services

At our Securitas Operations Centers (SOC), our operators use live video stream and alerts to assess a range of activity, putting them virtually on-site and ready to respond.

## Remote alarm verification

When an alert is received, our operators eyes are immediately on the scene and can quickly intervene with actions such as using loudspeakers or powerful lighting. Operators verify the activity triggering the alarm and can instantly dispatch security officers, or the authorities, if necessary. Real-time updates keep all relevant parties notified. Swift and appropriate action is taken, threats effectively handled, and false alarm call-outs are significantly reduced.

## Remote area protection

Cost-effectively protect vulnerable areas needing greater security, with high-spec cameras and intelligent video analytics. Technology analyses people, vehicles and objects, in the first instance. Any unusual activity triggers an automatic alarm which an operator can then verify, and if necessary, act upon. Incidents averted. Areas secured.

## Remote video patrolling

Random guard patrols during high-risk hours, such as at night, are a proven way of proactively guarding a site. Patrolling remotely via strategically-placed cameras, allows an operator to check large areas or whole premises faster than an officer on foot. Tighter security is achieved with more frequent patrols, without additional overhead. It's a cost-effective and flexible service to supplement on-site guards.

## Remote security escort

Protect your most valuable asset – your people - with remote security. For those key times when staff on-site are at greater risk, such as early opening hours or when closing a building at night, we can provide a remote security escort. On request, an operator at our SOC provides remote back-up for staff on-site by firstly, scanning the area for danger and then observing the staff member via live video until their journey is safely completed. The risk of a costly security incident is thereby avoided and significantly, employees know their safety is taken seriously.

## Remote entry/exit management

For most businesses, it's not financially viable to physically man every site entrance and exit. Additionally, there may be peaks and troughs in traffic flow at guarded access points, which could be better managed from a financial perspective. Remote entry and exit management solutions can address these issues. Operators at our SOC carry out the necessary visual and verbal security checks remotely and open/close barriers, gates and doors from a distance

## Remote business intelligence

Video can be used for much more than just security. Clients can get additional value from video solutions with business intelligence, pairing cameras with sophisticated analytics. Our intelligent cameras can be programmed to capture valuable business intelligence with a range of usages. For example, business intelligence solutions are helping clients identify consumer behavior in the retail sector or supporting marketing and HR initiatives with vital information on workflow or traffic. Business intelligence is an Added-value service that can help drive efficiencies across many areas of business.

# More efficient,
# More secure

Remote Video Solutions are designed to combine people and technology in the most efficient way, whilst increasing security.



ON-SITE GUARDING

MOBILE GUARDING

REMOTE GUARDING

ELECTRONIC SECURITY

FIRE AND SAFETY

CORPORATE RISK MANAGEMENT

**Analysing risk to determine the optimal solutions**
To help identify where efficiencies can be made, the starting point is an assessment of a company's operational setup and business risk levels. Where there are security officers already active on-site, this evaluation ensures their skills are utilised at the right times, so there are no wasted hours. By using our in-house developed tools, we make sure the assessment is sufficient and based on known facts and historic data. In other words, one step closer towards predictive security.

**Protective service selection**
This knowledge steers the selection of an appropriate blend of Protective Services, including Electronic Security, Fire and Safety, Remote Security, On-Site Security, Mobile Security & Corporate Risk Management. The outcome is an overall security solution that achieves both optimal use of resources and the strongest possible protection.

**Relying on the right technology**
The importance of selecting and installing the right products is paramount. Throughout the assessment process, we'll carefully identify equipment that will best suit your specific operation, environment, lighting and needs.

Remote Video Solutions give organisations the flexibility to link a wide range of existing devices and grow their security network as changing circumstances demand. The performance of any integrated IP devices is continuously health-checked, with failures notified to the operator for remedial action. possible protection.

Far from requiring a significant up-front investment, Remote Video Solutions are offered as a cost-efficient Video Surveillance as a Service

It puts the latest technology always within a customer's reach, with proactive optimisation of equipment, software and response strategies included.

As a fully managed solution, all installations, maintenance, monitoring and remote services are handled by us, reducing the time and hassle of managing multiple supplier relationships.

# Making leading security technology accessible

Remote Video Solutions work off an open platform, with scalable equipment.

**1** **All IP-devices are monitored**



Continuous health monitoring ensures potential issues are dealt with proactively e.g.

- Video stream malfunction
- Computer malfunction
- Storage device malfunction
- Network malfunction

**2** **Alarms received by the SOC**



**3** **Action taken to resolve**



- Remote repairs / maintenance
- On-site repairs / maintenance
- Temporary guarding services
- Instant resolution reports

# Remote video for all business sizes

We provide flexible and adaptable Remote Video Solutions for businesses of varying size and complexity, across a range of sectors.

## RVS Go

Up to 16 cameras

Allows customers to have access to the complete range of remote services and also includes new camera hardware, maintenance and monitoring.

## RVS Pro

Unlimited cameras

For companies with high security needs requiring a fully integrated, fully managed solution. Compatible with over 5,000 camera models, thanks to the industry-leading Milestone Video Management platform at its centre.

# Choosing the right package for you

Compare features - RVS Go and RVS Pro. Our Solutions experts will help guide your decision-making through our risk assessment process.

| Features | RVS Go | RVS Pro |
|---|---|---|
| Connected to Securitas Operations Centre | ✓ | ✓ |
| Remote alarm verification | ✓ | ✓ |
| Remote video patrols | ✓ | ✓ |
| Remote security escort | ✓ | ✓ |
| Remote entry/exit management | ✓ | ✓ |
| Remote area protection | ✓ | ✓ |
| Business intelligence | ✓ | ✓ |
| Inclusive new camera installation | ✓ | ✓ |
| Technical monitoring of connected devices | ✓ | ✓ |
| Customer management via App & website | ✓ | ✓ |
| Services fully managed by Securitas | ✓ | ✓ |
| Data encryption | ✓ | ✓ |
| Cloud-based storage | ✓ | — |
| Server-based storage | — | ✓ |
| Multiple camera brand support | — | ✓ |

# We help make your world a safer place

Integrity | Vigilance | Helpfulness